Chicken Road 2.0

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Publisher and contact

Michał Kowalski is responsible for the methodology, editing and the corrections channel on chickenroadgry.com. The Polish edition is primary, the English international one is standalone; the public channel is support.michal@chickenroadgry.com. The contact form requests email, subject and description, requires separate consent to process the request, and sends a copy to the submitter. Support accepts reports about errors, rights to materials, privacy and conflicting terms. In the project's starting profile, the editorial site uses static pages, essential cookies and aggregated analytics after the user's choice. Accounts, comments, newsletters and the AI assistant are turned off. Working storage of a request is 90 days after closure, logs 30 days, backup rotation 30 days. Access to the email is held by the author of the reply. The hosting region and the exact provider name are established and confirmed by the site agreement.

The editorial base uses independent work. The reference records the approved CPA/RS comparison calculation. With 120 directions, 24 qualified and a contractual rate of 50 PLN, the CPA calculation gives 1 200 PLN. With GGR 5 000 PLN, bonuses 600 PLN and expenses 400 PLN, NGR=4 000 PLN; RS 25% gives 1 000 PLN. In the alternative hybrid scheme, CPA 25 PLN and RS 15% give 600 + 600 = 1 200 PLN. For a period with negative NGR, a separate contractual carryover rule applies. The declared domain, contact and author are used in both language profiles; monetary rules and the age threshold are described within the operator's scope.

Editorial contacts — Main parameters

Parameter	Value
Recipient of the request	Author and responsible publisher Michał Kowalski, public contact support.michal@chickenroadgry.com.
Communication channels	support.michal@chickenroadgry.com
Topics of requests	One contact form for errors, rights, privacy and other requests with a subject selection.
Data for correction	Exact game name, operator, device/version, time, Bet ID or application, amount and outcome; personal bank documents only via a secure channel.
Data requests	support.michal@chickenroadgry.com, subject "Personal data".
Requests to the operator	NV Casino — 24/7 chat, support@nv.casino.; Stake — 24/7 chat after logging in under the Terms and support@stake.com.; Total Casino — Chat daily 08:00–24:00. Phone 459596000 on business days 08:00–20:00. pomoc@totalcasino.pl.; Ice Casino — Support stated 24/7, chat from the authorized profile.; Bison Casino — Chat/form from the interface; addresses in the terms and promotional material are given separately.; Mostbet — Support Service 24/7, id@mostbet.com and @MostbetCS_Support_bot.; 22bet — Authorized chat with transaction history and owner verification.; Bitguruz — Chat from the profile, game history and owner confirmation attached.
Response time	First editorial response within two business days under the request handling policy. Retention period for a closed request 90 days.